



**AMY
WEST**

Age:

47

City of Residence:

Deer Park, TX

**Institution and
Program of Study:**

San Jacinto College,
North Campus;
*Global Logistics and
Supply Chain*



What are your plans for your future?

I want to continue to climb the management ladder at work; the plans for my future would be to continue to move up in my career with the Port of Houston. I hope that they can see how hard I've worked in my courses, and that I am capable of any and all jobs that I want.

Why did you enroll in a non-credit program?

About a year ago, I went up for a manager's position and was turned down. Luckily, the person that got it was amazing; but I wanted that position. Earning these additional certifications was the quickest way to get to the next level. It was the best option that was most beneficial to me.

What prompted you to transition to a credit program?

Originally, I was only going to do the certificate courses. Once completed, I had more confidence and was less nervous. The staff at San Jacinto College offered incredible guidance and mentorship.

Was it difficult to transition from a non-credit program to a credit program?

The non-credit to credit transition was smooth for me because of the staff and because of the people that I was able to get in contact with. I felt like anyone that you get in contact with there at the school will help you.

What recommendations do you have to faculty and staff who are working to improve the student experience across non-credit and credit?

Let students know different routes they can take. Let them know what scholarships are available for all the different students. And sometimes students just need someone to believe in them.