

Adult-Ready Self-Assessment for Institutions & Systems

Institutions and systems are at the forefont of making the changes needed to equitably serve post-traditional learners. The goal for this self-assessment is to help your institution or system achieve a comprehensive vision for adult-ready transformation based on the five priorities for transformation. Use this tool to 1) assess the degree to which strategies have been implemented and scaled, and 2) prioritize or re-prioritize actions within those strategies to deploy next. Be sure to review the five priorities for adult-ready transformation prior to engaging this self-assessment.

Assess

Prior to assessing the degree to which adultready strategies have been implemented and achieved at scale, pull together a cross-cutting group of stakeholders. Include leaders from the president's office, student affairs, academic affairs, key faculty, and critical administrative offices such as the registrar and financial aid. Then, complete the assessment as a group. Across the five priorities for achieving adultfriendly transformation, determine which actions have not been implemented, are in the planning stages, have been implemented but not at scale, are at scale but need improvement, and are at scale with no major need for improvement. Assessment response descriptors are defined further below.

- This is not a priority:
 This action is not being implemented at the institutional level and there is little interest in doing so.
- This is not yet a priority and is worth considering:
 This action is not being implemented, but may be in the future.
- This is a priority and we plan to implement it:

 Our institution is engaging in planning to effectively implement this strategy.
- This is a priority with work underway, but not at scale:
 This action is being implemented, but not to all learners who would benefit from it.
- This is a priority and is implemented at scale:
 This action is being effectively applied to all learners
 who would benefit from it.





This is not yet a priority and is worth considering



This is a priority and we plan to implement it This is a priority with work underway, but not at scale



This is a priority
and is implemented
at scale

Comments/analysis
on status and opportunity

ACCESSIBILITY Ensure institutional and state aid works for post-traditional learners Reduce barriers within current financial aid programs or design new ones for post-traditional learners Incorporate strategic emergency grants as a key component of aid offerings Braid state and federal funding Use financial levers to increase postsecondary engagement and progression for key post-traditional populations Expand use of Ability to Benefit Offer small dollar retention and completion grants Forgive unpaid balances to promote re-enrollment and transfer



This is not yet a priority and is worth considering



and we plan to

implement it

This is a priority with work underway, but not at scale



Comments/analysis on status and opportunity

| | | Condu | ct comprehens | ive outreach to all | post-traditional | earners |
|--|--|-------|---------------|---------------------|------------------|---------|
| Launch a comprehensive campaign aimed at (re) enrolling post-traditional learners | | | | | | |
| Orient marketing materials around post-traditional learners | | | | | | |
| Be transparent about the time, cost and value of programs | | | | | | |
| | | | | PROGRAM CHA | NGE | |
| Deliver program content in "adult-friendly" ways | | | | | | |
| | | | | | | |
| Promote active learning and andragogy among faculty | | | | | | |
| and andragogy among | | | | | | |
| and andragogy among faculty Support and incentivize faculty professional | | | | | | |

Comments/analysis Strategy/Action This is not yet This is a priority This is a priority This is a priority This is not a a priority and is and we plan to with work underway, and is implemented on status and opportunity priority worth considering implement it but not at scale at scale Design programs for flexibility and convenience Modify course pace, frequency and schedules Go hybrid or hyflex with online instruction Infuse competencies and skills into the curriculum Develop pathways that leverage and support all skill and preparation levels Maximize integrated education and training Systematize credit for prior learning Accelerate to creditbearing gateway coursework Bridge non-credit training

to credit programs



This is not yet a priority and is worth considering



This is a priority This is a priority with work underway, and we plan to implement it but not at scale



This is a priority and is implemented at scale

Comments/analysis on status and opportunity

| | 0 | PERATIONAL CH | HANGE | |
|---|-------------------|----------------------|--------------------|----|
| | Create o | one-stop student | : experience | |
| Integrate student services into one centralized location | | | | |
| Eliminate barriers and siloes across all administrative offices | | | | |
| | Develop efficient | t systems for tailor | red student advisi | ng |
| Provide students with an adult-focused navigator | | | | |
| Institute proactive advising | | | | |
| Align student services across non-credit and credit programs | | | | |



This is not yet a priority and is worth considering



This is a priority with work underway, and we plan to implement it but not at scale



This is a priority and is implemented at scale

Comments/analysis on status and opportunity

DATA

| Str | engthen data m | neasurement and | d collection sys | tems to better monitor and evaluat | e post-traditional learner outcomes |
|--|----------------|-----------------|------------------|------------------------------------|-------------------------------------|
| Create common metrics and definitions for post-traditional learners | | | | | |
| Connect state data across agencies to improve measurement and disaggregation of long-term outcomes | | | | | |
| Leverage national data sets to measure success indicators and outcomes for post-traditional learners | | | | | |
| Link non-credit and credit data systems to better track students in non-credit programs | | | | | |
| Transparently report on established goals for post-traditional learner enrollment and outcomes | | | | | |



This is not yet a priority and is worth considering



This is a priority and we plan to with work underway, implement it but not at scale



This is a priority and is implemented at scale

Comments/analysis on status and opportunity

PARTNERSHIPS

| | Engage employers and wa | orkforce systems to | o promote progra | m relevance |
|--|-------------------------|---------------------|------------------|-------------|
| Use labor market data to identify and be more explicit about the credentials and programs that have labor market value | | | | |
| In partnership with employers and industry associations, develop pathways aligned with labor market needs | | | | |
| Dedicate a team to forging, managing and evaluating partnerships with employers | | | | |
| Collaborate with employers to provide applied learning experience that bridge learning and work | | | | |
| Participate in or encourage regional consortia to develop sustainable talent ecosystems | | | | |

This is not a priority

This is not yet a priority and is worth considering



and we plan to

implement it

This is a priority with work underway, but not at scale



Comments/analysis on status and opportunity

| | | ' | | |
|---|--|----------------|---------------------|------------------|
| | | Partner to pro | ovide critical wrap | -around supports |
| Drive collaboration and information-sharing among local and state agencies to expand access to public benefits | | | | |
| Liaise with community- based and faith-based organizations to provide targeted, culturally- responsive supports to post-traditional learners | | | | |



(Re)Prioritize

After completing the assessment, use the reflection questions below to determine how your institution is faring on each of the five priorities. These questions are designed around six categories/focus areas to ensure that planning and implementation are equitable, inclusive, aligned, and fully poised to succeed at scale. Take your time to walk through these questions as a group. Identify any patterns that emerge. Identify key gaps to address. Determine if existing efforts are spread across the five priority areas or if they are concentrated in just one or two priorities. Come back to these questions at regular points in the process. If there are certain questions or components that can not be answered or are not resolved, take the time to address them.

REFLECTION QUESTIONS TO SUPPORT PLANNING

EQUITY:

- What is required to develop these actions in a way that will reach and support all key populations?
- Are there any policies or components of these actions that might leave out or disadvantage certain populations? If so, how can that be addressed in the earliest phase of planning to resolve it?
- Are key student populations included in the planning process to ensure the actions are designed to sufficiently meet their needs?

LEADERSHIP:

- Will leadership champion and incentivize implementation of the new actions?
- Is leadership poised to steadily communicate the need for this work and progress on implementation?

STAKEHOLDER ENGAGEMENT:

- Is there strong support for these actions across all key stakeholders? If not, what conversations, evidence, and action are needed to ensure support prior to and during implementation?
- Who are the stakeholders that need to be involved in the planning efforts and who will be impacted by this work?
- What is needed to engage all affected stakeholders from the very beginning? Who will lead these actions?

ALIGNMENT:

- In what ways do these actions align to other existing opportunities and initiatives within the institution and at the state-level to strengthen support for implementation and to optimize impact?
- What can be done to leverage existing assets in aligned initiatives?
- How can improved alignment also support improved equity?

RESOURCES:

- Are there sufficient resources, capacity, and human capital to implement and communicate these new actions? If not, is
 there a way to get the work started and a plan to identify or redirect resources and human capital over time to increase
 capacity to implement and sustainably scale?
- Is training available to support faculty and staff in engaging in this strategy?

PROCESS:

- What is needed to get the actions off the ground?
- How will these actions be marketed and communicated to students and stakeholders?
- Who will be responsible for which parts of the plan and on what timeline?



With priority strategies and actions identified, your institution is now ready for action. Reference the research, case studies and exemplars in each of the playbook action guides to inform concrete next steps for the work. If actions at the implementation level have been achieved, look to what is next for improvement and to go next level. Be sure to partner with and learn from state leaders to ensure your vision can be achieved at scale.



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